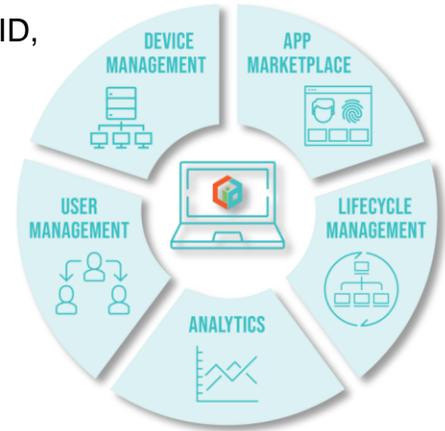


Press Release:

Credence ID Extends and Enhances its Mobile Device Management Suite with CredenceCONNECT 2.0

Updated SaaS version brings unprecedented management capabilities to users of ID devices

EMERYVILLE, California, USA, July 9, 2020 – Credence ID, a worldwide leader in mobile biometrics and credential reading technology, today announced the release of CredenceCONNECT™ Version 2.0, a powerful web-based management tool for mobile ID devices. Version 2.0 of CONNECT gives managers and administrators improved control, insight, and flexibility to dramatically improve the way they manage mobile ID devices deployed in the field.



Credence ID's platform is capable of enrollment, identification, and verification of subjects and devices can now be mapped, analyzed, and managed from any web browser. Interactive Google Maps enables administrators to see both where devices are physically located and where they have been within user-defined timeframes. Selecting a device within a map will now give managers the entire view of that terminal, including what software and version are running, how many enrollments, verifications, and card reads have been executed, battery health, and many other important metrics. CONNECT 2.0 administrators are now able to easily schedule and push updates to the software running on devices, including the OS, SDKs, APIs, and applications.

“Administrators of mobile ID terminals often underestimate the challenges of managing and supporting dozens, hundreds or thousands of devices that are in the field or about to be deployed,” said Yash Shah, Credence ID CTO. They have the difficult job of evaluating various SDKs, developing their applications, creating management tools to control how their terminals are performing. Then they have to create deployment tools for commissioning the devices. And that's just the pre-deployment phase. Then managers need to locate and support the devices in the field, remotely diagnose issues, and measure and report on performance. It's a big job and CONNECT 2.0 is the only tool that anticipates these requirements for a healthy and successful deployment of mobile ID devices. It has never been easier to deploy flexible mobile ID solutions out-of-the-box and manage the entire lifecycle at such a granular level,” said Mr. Shah.

A CONNECT 2.0 subscription now also includes essential apps and utilities including:

- **LockDown™** to remotely lock an ID device, wipe all data from it or set it to KIOSK-Mode to limit an end-user's ability to use unauthorized applications or install malware on a device.

- **VIBE™** is an application for verification, identification, and biometric enrollment.
- **CONNECT-Mobile™** to access device usage analytics, download apps, request licenses, review battery health, and investigate device activity.
- **Notifications** to provide administrators with alerts when a new user, group, device, application, or license is requested or added anywhere in their fleet

Additionally, Credence ID devices are now pre-integrated with industry-leading biometric and smartcard SDKs, which can be remotely licensed and activated using CONNECT from any web browser.

These new features give Credence partners the seamless ability to offer new business models to their end-customers. A partner can now provide their customers with a true “identity as a service model” such as plans that include a specified number of enrollments, verifications, or card reads. Activity on the fleet of devices is auditable and reported directly to the Credence partner and can be easily imported into their billing or ERP system.

CONNECT 2.0 is offered globally as either a cloud-hosted service or as an on-premise license.

About Credence ID:

Credence ID, LLC is headquartered in the San Francisco Bay Area and focuses on mobile biometrics and credential reading technology delivering an easy-to-use ID platform consisting of hardware, the CredenceSDK for developers and CredenceCONNECT™ for program administrators. The company delivers extensive technical expertise for projects involving mobile fingerprint, iris, facial recognition, and credential reading, and offers a broad line of products capable of enrollment, identification, verification, and software management tools through authorized partners worldwide. For more information, please visit www.credenceid.com +1-888-243-5452, or sales@credenceid.com.